



Advancing Collaborative Knowledge Environments: New Trends in E-Collaboration

By Ned Kock

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Effective technologies and tools for e-collaboration are central to the development and evolution of modern work and educational landscapes. Studies on the design, implementation, and evaluation of e-collaboration applications help individuals and businesses in their pursuit of effective tools for increasingly virtual modes of communication.

Advancing Collaborative Knowledge Environments: New Trends in E-Collaboration discusses the latest findings in knowledge-intensive, collaborative environments, focusing on frameworks and solutions for improving collaboration online. Uniting research on the effectiveness of instant messaging, the role of presence and awareness in real-time collaboration, and other key concepts, this reference is useful for those interested in frameworks for new collaboration technologies, as well as existing users of new technologies and applications.

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About the Author

Ned Kock is a professor of Information Systems and the Director of the Collaborative for International Technology Studies, in the Sanchez School of Business, at Texas A&M International University. He holds degrees in electronics engineering (B.E.E.), computer science (M.S.) and management information systems (Ph.D.). Ned has authored and edited several books, including the bestselling Systems Analysis and Design Fundamentals: A Business Process Redesign Approach. Ned has published his research in a number of high-impact journals including Communications of the ACM, Decision Support Systems, European Journal of Information Systems, IEEE Transactions (various), Information & Management, Information Systems Journal, Journal of the AIS, MIS Quarterly and Organization Science. He is the Founding Editor-in-Chief of the International Journal of e-Collaboration, Associate Editor of the Journal of Systems and Information Technology and Associate Editor for Information Systems of the journal IEEE Transactions on Professional Communication. His research interests include e-collaboration, human evolution, action research, ethical and legal issues in technology research and management and business process improvement.

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