



## Building High-Performance Teams

By Carol M. Lehman, Debbie D. DuFrene

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A team training guide, BUILDING HIGH-PERFORMANCE TEAMS 4E, offers groups a guided process for advancing through the various stages of team development and acquiring essential skills for a team-oriented workplace. New content on virtual teams is included, and each of five projects provides you an opportunity for exploring, applying, and reflecting on key team skills.

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## **Building High-Performance Teams By Carol M. Lehman, Debbie D. DuFrene Bibliography**

- Sales Rank: #1137246 in Books
- Published on: 2010-02-19
- Original language: English
- Number of items: 1
- Dimensions: 8.75" h x 7.25" w x .25" l, .30 pounds
- Binding: Paperback
- 74 pages

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### **Editorial Review**

#### **Review**

"Well organized; students can easily grasp what's expected given the four phases." -- Marcia L. James, University of Wisconsin-Whitewater

#### **About the Author**

Dr. Lehman is a professor emerita in the Management and Information Systems Department at Mississippi State University, an AACSB-accredited school. She has more than 25 years of experience teaching business communication. Dr. Lehman earned a bachelor's and master's degrees in business education from the University of Southern Mississippi, and her doctorate from the University of Arkansas. Dr. Lehman has taught organizational communication, a core requirement for all business majors, and an MBA-level multimedia presentations course. She is a frequent presenter at the national and regional meetings of the Association for Business Communication, for which she and Dr. DuFrene sponsor the Meada Gibbs Outstanding Teacher Award. Her consulting and training activities for industry have focused on multimedia development, business presentations, and written communication.

Dr. DuFrene is an associate dean of the Rusche College of Business at Stephen F. Austin State University, an AACSB-accredited school. She has more than 25 years of experience teaching business communication, including 20 years at Stephen F. Austin. Dr. DuFrene earned her bachelor's and master's degrees in business education from Nicholls State University, and her doctorate from the University of Houston. She serves on the international board of directors for the Association for Business Communication and has been a business communication consultant to various organizations from the business, industry, and education sectors. She and Dr. Lehman sponsor the Meada Gibbs Outstanding Teacher Award for the Association for Business Communication (ABC).

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